

House Rules for the Villas

Dear Guests,

A warm welcome and we wish you a pleasant, exciting, adventurous, and relaxing stay!

With our holiday villa, we want to provide the basis for wonderful and relaxing days. We always strive to make every guest's stay as comfortable as possible. For this to succeed, it's essential that our guests accept and follow the house rules.

Thank you for your understanding!

By making your booking, you accept our house rules, which are an integral part of your rental agreement. The person making the booking is responsible for ensuring that all fellow travelers also comply with the house rules. By treating the villa with care, you help us to continue offering a satisfying experience for future guests.

If you have any questions or concerns during your stay, you can reach us on-site at the following mobile number:

Carola & Daniel: **+46 76 8000 540**

IMPORTANT!

Do not charge electric cars using the villa's electricity!

The power grid is not designed for this.

Next charging options: Vidsel to Hotel Storforsen approx. 7 km

Granträsk to Älvsbyn approx. 22 km at the gas stations

Arrival & Departure

Check-in is possible from **4:00 PM**.

Check-out should be no later than **11:00 AM**.

Other times are possible by prior arrangement with us.

GENERAL

1. Please take off your street shoes in the entrance area of the villa! Thank you. (This is common practice in Sweden.) We would be very grateful if you would wear slippers.
2. The renter is welcome to use any items located in the holiday property. We ask that you treat the villa's furnishings and equipment with care.
3. No furniture from the interior is to be taken outside! If you move any furniture inside the house, please return it to its original place before your departure day.
4. Upon arrival, the beds are made with bed linen according to the number of guests registered. On the day of departure, you do **not** need to strip the used bed linen. Please leave wet or used towels hanging in the bathroom.
5. Any necessary cleaning of the villa during your stay is not included in the final cleaning fee. Everything you need for general cleaning is available and may be used. Upon request, we offer an interim cleaning with or without a linen change. You can ask us directly about the prices for this.
6. A starter supply of consumables like hand soap, dish soap, or toilet paper is provided.
7. **Smoking is not permitted in the entire building, including the garage!** You may smoke on the terrace or in the garden. Please use an ashtray and dispose of completely cooled cigarette butts in the residual waste bin. If burn marks or holes occur, the renter will be responsible for the repair costs and must report these damages to us.
8. Settings on the heating or electronic devices in the villa must not be changed or reprogrammed without our consultation. All radiators must remain **ON** during the heating season (September to May) and must not be turned to 0 (set to at least 2).
9. Use burst ventilation to ensure adequate airflow in the rooms and prevent mold and odors. In winter (October to April), please do not leave the windows open for too long. **It is not allowed to leave a window open overnight or when you leave the house.** The radiator below could freeze and interrupt the entire heating system.
10. During the agreed rental period, you are responsible for the rented holiday property. When you leave, always close all windows and doors, as well as the garage door. We are not liable for burglary or theft.
11. The supervision of children is the responsibility of their guardians. Please ensure that the "little ones" also follow the house rules. We are not liable for personal injury.
12. **Kitchen:** Dishes, cutlery, pots, etc., must be returned to their designated places clean and dry. Hot items like pots or pans should be placed on placemats on tables and countertops. Use a cutting board for chopping food. Please leave the oven and microwave clean and clean used baking sheets.

13. **Fireplace & Sauna (if available):** The fireplace and the sauna are available for your use throughout your stay.
 - **Fireplace:** Firewood can be purchased from us. Before you leave, please remove the cold ash and dispose of it in the residual waste bin (green bin).
 - **Sauna:** We have both electric and wood-fired saunas. We are happy to provide an introduction on how to use them. For the wood-fired sauna, you can purchase the firewood from us. Please only use sauna infusion liquids with the correct dosage and do not place anything on the heater (fire hazard).
14. **Parking:** Parking is available in the garage (if free) or directly in front of the villa. Please do not park your car on the street or on the lawns. We are not liable for the parked vehicle or its contents.
15. **WiFi/Internet:** You can use the Wi-Fi connection we provide free of charge. The Wi-Fi code is in the information folder. The renter uses the internet at their own risk; we, as landlords, are not liable for any of the renter's online activities.
16. **Pets (if allowed in the house description):** Please do not use kitchen utensils for your pets. Either use your own bowls or the ones provided in the house. Pets are not allowed to sleep in the "two-legged" beds. Please ensure your pet has its own sleeping place.
17. **Noise & Parties:** Noise and parties are permitted within a reasonable limit as long as they do not disturb the neighbors. We ask you, in particular, to respect the quiet hours and to leave the house and its surroundings in an orderly condition.
18. **Damages & Lost Keys:** If something breaks or is damaged, please notify us immediately, not only upon departure. We cannot accept damages reported after departure. The renter is liable for any major damage to the property. We will cover minor things, like a broken glass. The loss of a key will be covered by the security deposit.
19. **Waste Disposal:** In Sweden, the waste disposal service has the right to leave bins that are incorrectly filled. This could be a problem for guests if the waste is not separated. We would have to sort it out, and we will charge you for this additional work after your departure. A detailed guide on how to sort and dispose of waste in Sweden is available on a separate sheet attached to the house rules.
20. **Food:** If there is any food left at the end of your stay that you don't want to take with you, please leave it in the fridge or on the countertop. We will sort it out and decide what can still be used, and we are happy to share it among our staff.
21. **Departure:** Please leave the holiday property in an **orderly and swept-clean condition**. This includes: cleaning dishes and returning them to their place, cleaning the oven and grill if necessary, putting garden furniture cushions inside, turning off electrical appliances (except the fridge and freezer!), and

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placing rubbish in the correct bins. Please make sure that all windows, doors, and the garage door are closed before returning the **keys to the key box**.

Thank you for following the house rules!

With kind regards, C&D Northern Homes AB!

Bästa hälsningar Carola & Daniel

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Bank Transfer – C&D Northern Homes AB / IBAN: SE89 6000 0000 0005 8152 2281/ BIC/SWIFT: HANDSESS

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